

Aon Consulting

Human Resources Consulting Group

August 1, 1998

To Whom It May Concern:

This letter is to introduce Melanie Attard, who has held the position as my Administrative Assistant since January 1998. Melanie has been a strong asset to me, as well as other executives within the practice. She has proven herself to be an outstanding performer and a reliable individual.

As my assistant Melanie was responsible for establishing and improving administrative areas in financial reporting, business development, and account management support processes. Melanie quickly gained credibility and recognition for her performance and established a good relationship with my management staff. She always displayed a high degree of professionalism and enthusiasm, and was able to meet the challenges of her position.

Melanie interacts well with all levels of management. She is proactive in her communications, has demonstrated her ability to work independently and has excellent problem solving abilities. Melanie has good foresight and shows strong initiative in handling issues before they become apparent to others. Melanie sets high standards and works well with others to achieve them. She is very professional in both her appearance and demeanor, and is an effective performer with favorable results.

It has been a pleasure to work with Melanie. I feel that she would be an asset to any company, and I would not hesitate to recommend her for any position that would require her skills and a person of her caliber.

Sincerely.

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Barri E. Carian Senior Vice President

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